



TO INFORM YOU

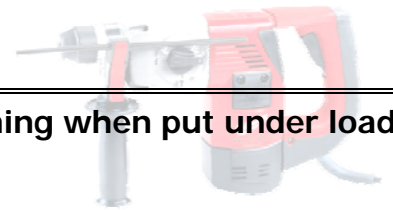
**PRODUCT
SUPPORT
BULLETIN # 478**

TO: AUTHORIZED *portable electric tool* SERVICE STATIONS
factory SERVICE / SALES SUPPORT BRANCH

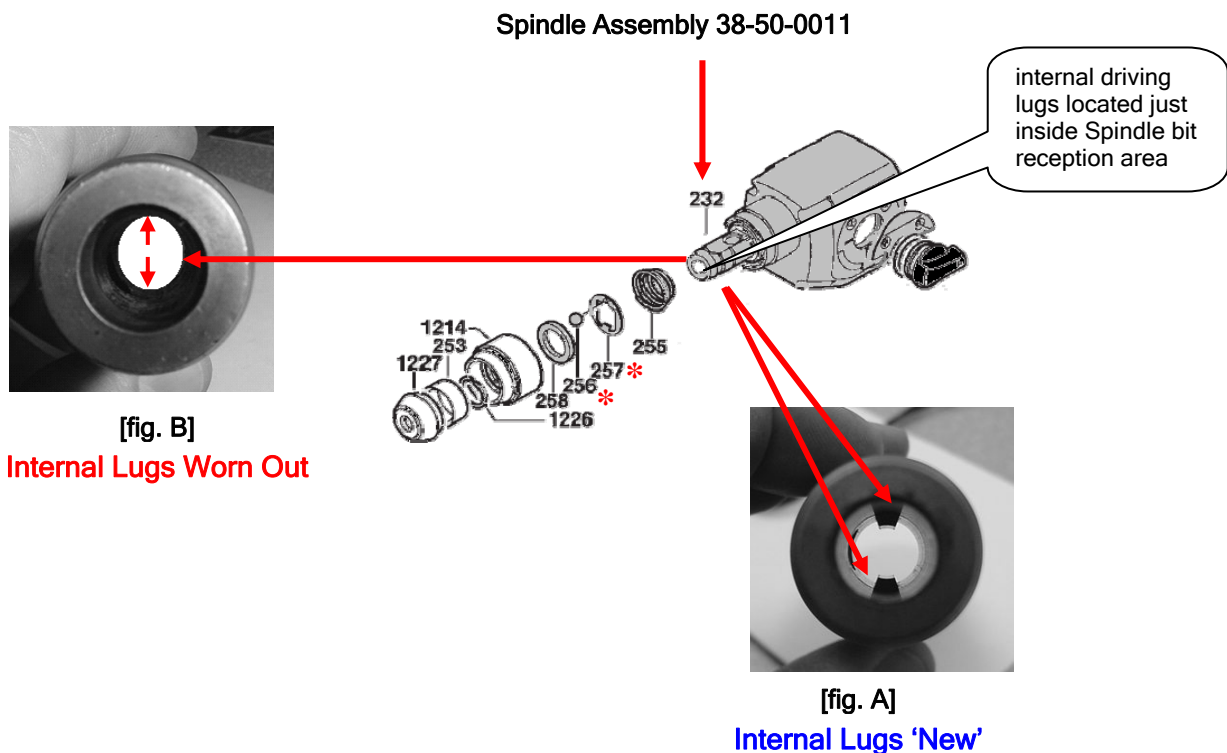
DATE: February, 2008

TOOL(S) \ PRODUCT(S) AFFECTED: 5359-21 1-1/8" SDS Rotary Hammer

SUBJECT: SDS Plus percussion carbide-tipped bit not turning when put under load



WEAR OUT of the internal driving lugs inside Spindle Assembly 38-50-0011 [fig. A] after many hours of use can / will occur. When servicing a 5359-21 Rotary Hammer always inspect / check the two (2) internal driving lugs for excessive wear / wear out. If the internal driving lugs are completely worn out as shown in [fig. B] the only thing holding and driving the bit / chisel stationary inside the spindle will be the support plate [fig. 257] and steel ball [fig. 256]. This alone is sufficient enough to hold but NOT drive an SDS Plus percussion carbide-tipped bit when drilling; the 38-50-0011 spindle assembly must be changed.



This bulletin is for informational purposes. PLEASE NOTE ON SERVICE PARTS LIST: 54-24-5000, 54-24-5001