PRODUCT SUPPORT BULLETIN # 497

TO: AUTHORIZED portable electric tool SERVICE STATIONS factory SERVICE CENTERS

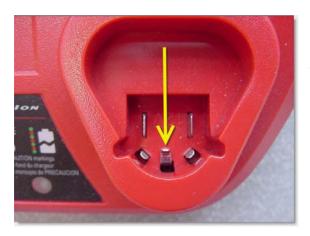
DATE: September, 2009

TOOL(S) \ PRODUCT(S) AFFECTED: 48-59-2401 M12™ 12V LITHIUM-ION CHARGER

2290-21 Sub Scanner, 2310-21 Digital Inspection Camera, 2320-20 Plumb Laser, 2401-20 Sub-Compact Driver, 2410-20 3/8" Driver/Drill, 2420-20 Hackzall, 2450-20 Sub-Compact Impact Driver, 2411-20 3/8" Sq Drive Impact Wrench, 2470-21 PVC Shear, 2471-20 Copper Tubing Cutter

SUBJECT: bent center sense terminal

A small number of 48-59-2401 M12™ 12V Lithium-Ion Chargers have been found to have its center sense terminal bent down preventing proper contact with a 48-11-2401 M12™ 12V Lithium-Ion Battery Pack - should this be the case the Chargers' charge status LED lights will immediately start blinking 'red - green'.



Additionally, at times the 48-11-2401 M12™ 12V Battery Pack just needs a firm 'tap' with the bottom of a fist/hand to fully seat the pack into the charger - we have found that if the battery is not fully seated the LED lights will also blink 'red - green'.

This bulletin is for informational purposes. PLEASE NOTE ON SERVICE PARTS LIST: 54-04-2400, 54-06-2410, 54-07-2270, 54-07-2285, 54-07-2310, 54-26-2450, 54-26-2460, 54-27-2470, 54-27-2471, 54-27-2480, 54-40-6510, 54-42-2400